

BEDFORDSHIRE & MILTON KEYNES

Healthcare

Review

**Buckinghamshire County Council  
Health & Social Care Select  
Committee**

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Together for the health of MK



# Why the Healthcare Review in Milton Keynes?

## ☐ Quality and consistency and effectiveness

**Quality** - The quality of some of our local health services needs to improve and there is unwarranted variation in access, quality and outcomes

**Integration** - Local healthcare services are not sufficiently joined up - coordinating treatment between GPs, community care, hospitals and social care is difficult

**Effectiveness** - As currently organised, our local hospital will find it increasingly difficult to deliver high quality care effectively and sustainably

## ☐ Changes in demand

**Demographic change** - Average life expectancy increased by five years since 1994

Over the next twenty years the incidence of long-term conditions will increase - diabetes (over 45%), asthma, dementia (over 80%) arthritis and coronary heart disease (over 50% each)

**Lifestyle choices** - Significant amounts of ill-health are linked to lifestyle choices in terms of smoking, diet, exercise and alcohol consumption

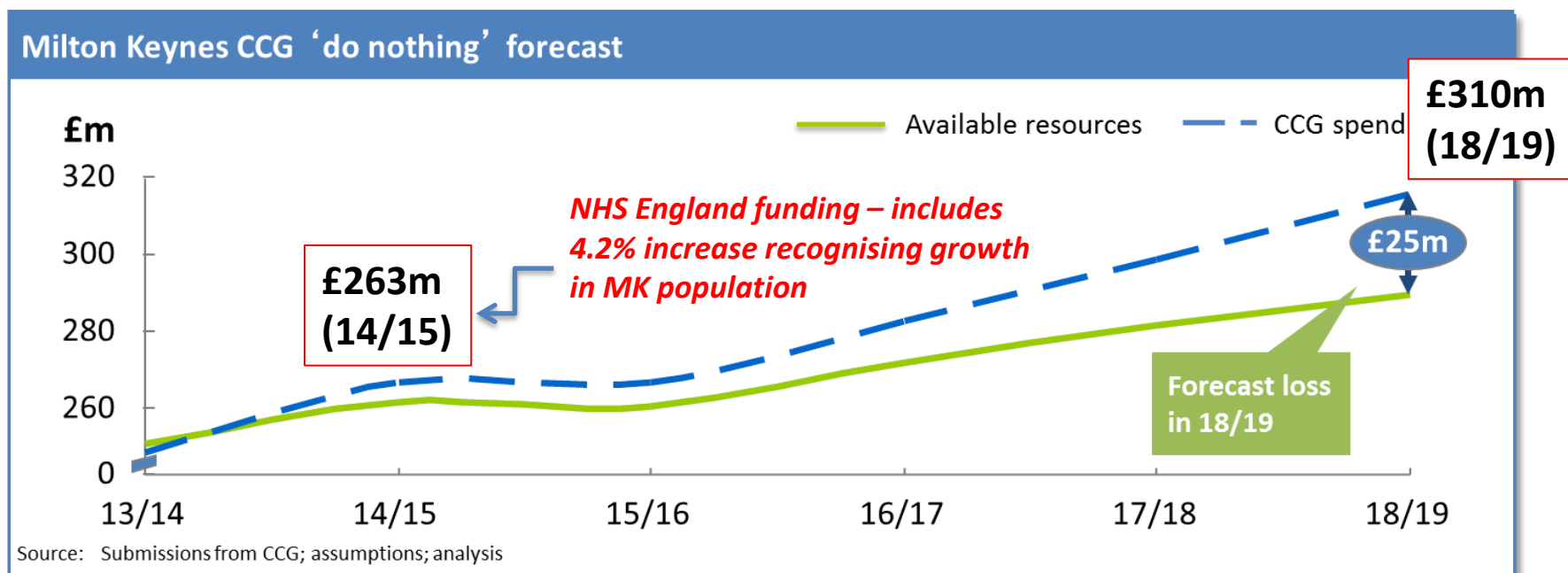
**Advances in clinical care** - The incorporation of general advances in technology place additional demands upon resources

# The Healthcare Review in Milton Keynes - aims



- ❑ Hospital services will be delivered more effectively and networked better with specialist hospitals already providing care for people in MK
- ❑ Care closer to home will be better, proactive and successfully integrated with other services in the community
- ❑ What we engage upon will be implementable and will put the needs of patients first to ensure the coordinated and integrated delivery of health and social care.
- ❑ Any models we propose must be clinically and financially sustainable

## Financial challenges - Although funding is set to increase if MK CCG doesn't change the way services are commissioned then a £25m deficit is forecast (2018/19)



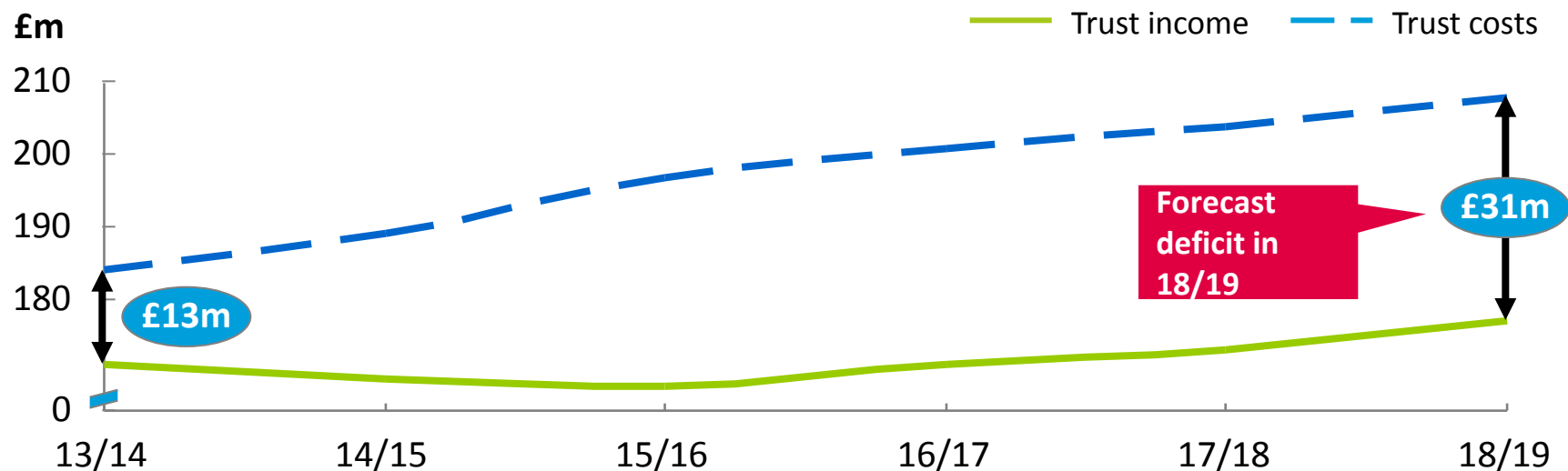
- ❑ This is due to greater demand for healthcare generally, lifestyle changes, continuing advances in technology and more Long term Conditions.

The forecast deficit will only be avoided if Milton Keynes CCG:

- ❑ Develops more integrated, efficient and effective healthcare models;
- ❑ Encourages more innovation and efficiency amongst service providers

## Milton Keynes Hospital Trust - is also forecasting a deficit of an additional £31m by 2018/19

### Milton Keynes Hospital 'do nothing' forecast



Source: Submissions from providers; assumptions; analysis

In 2013/14 Milton Keynes Hospital reported a deficit of £13m - which is being funded centrally. In the absence of any changes it is forecast that this deficit will increase to £31m by 2018/19. The main drivers of this are:

- Cost inflation leading to an increase in the price of delivering services;
- Tariff deflation meaning the hospital is paid less for the activity it performs;
- The cost of meeting new service standards (such as achieving 24/7 working).

Services need to be re-modelled to effectively meet predicted demand

# Evaluating hospital services - current services and possible ways to provide future services

**Quality** – can better quality - while clinically safe and sustainable – services be delivered?

**Access** – existing levels of access for patients, predicted ‘patient flow’ (where % of patients treated)

**Efficiency** – System operates without extra unplanned financial support?  
Flexible enough to respond to developments which improve patient care?

**Deliverability** – what are the challenges in moving to providing services in this way?

## Care provided closer to home - our goals:

***Quality and consistency*** - consistent standard of high quality services across MK

***Improved access*** - to routine care and the ability to deal with urgent cases

***Supporting people*** to live independently in their homes - right care in the right place

***Proactive care*** - of people living with long term conditions - delivered through integrated multidisciplinary teams - proactively supporting patients - preventing avoidable illnesses

## Care in Hospital

The Review will be carrying out further work with clinicians, providers and the public for developing an efficient, modern district general hospital in Milton Keynes and to understand the difficult choices they still have to make to ensure services remain safe and financially viable.

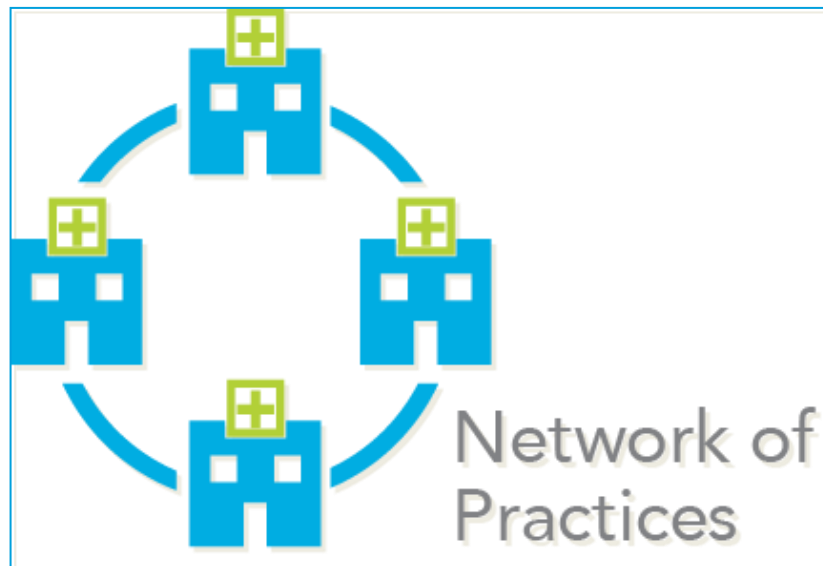


Our priority is to ensure that patients in MK receive the **right care** in the **right place**, by those with the **right skills**, the **first time**



## GP services

The Review is looking at the ways in which the existing model of general practice in Milton Keynes could be configured and integrated into a new model that could better serve patients



They include informal networking between practices and formal agreements to form a federated group of practices working together more closely with primary care teams to share resources, expertise and services - developing and delivering better quality patient focused services for their local communities.

# Successful Care Closer to Home could be delivered through Multi-Disciplinary Teams (MDTs)

MDT

Primary Health Care Team

Practice



GP



Practice  
Nurse

RAiT



District  
Nurse



Social  
Care  
Representative

ICS



Community Matron



Community Mental  
Health  
Representative



Social Care  
Specialist



Mental Health  
Specialist

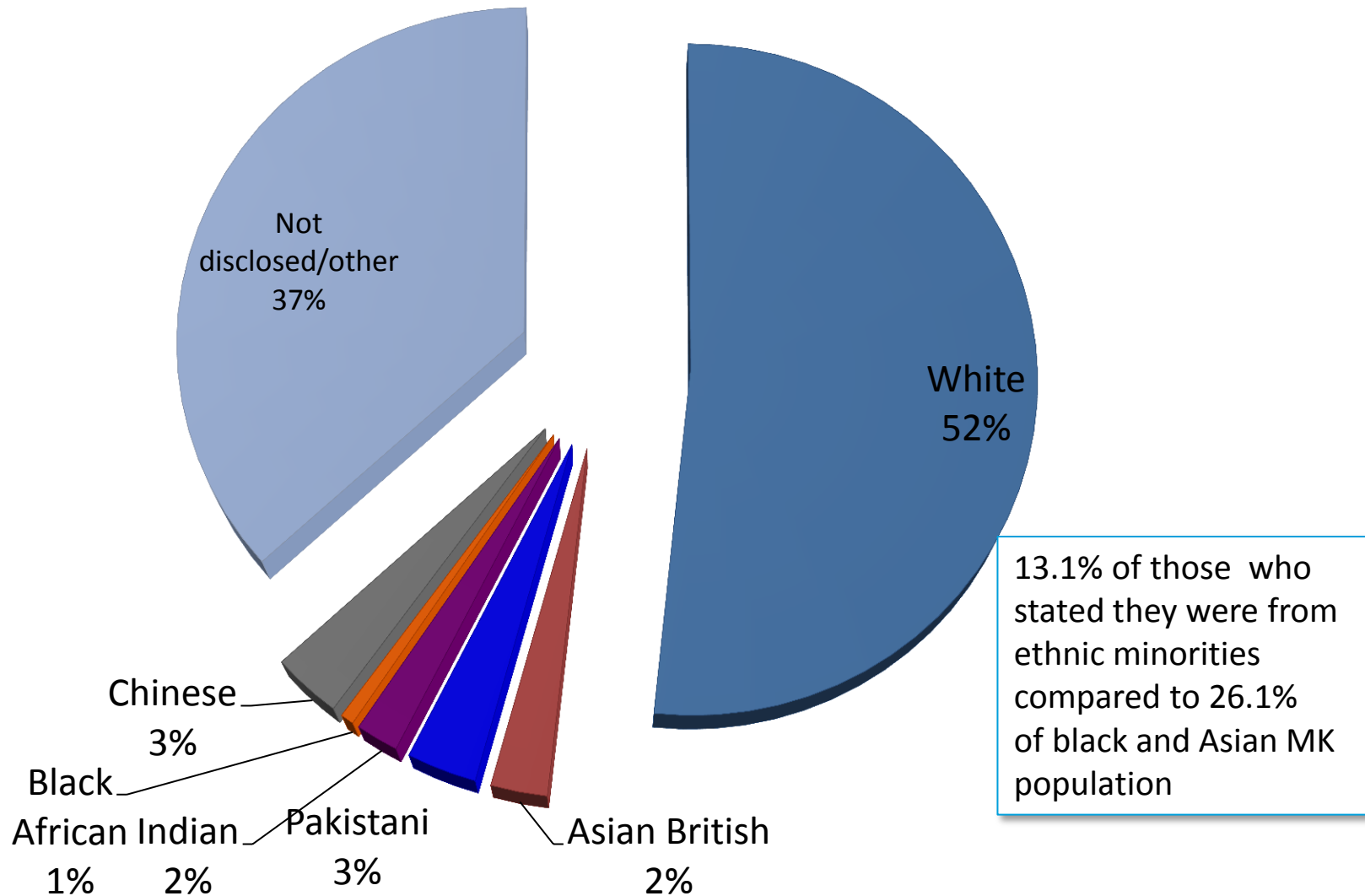


Acute Specialist

## Planned activity that will support activity September 2014 and into 2015 - *taking the Review into the community*

- ❑ Listening to people in Milton Keynes  
In line with the MK CCG's strategic intention and approach, continue to listen to the opinions and feelings of local people - a process of engagement that will inform the development of the CCG's strategy and commissioning intentions and any proposals for any eventual formal consultation - should this be required.
- ❑ Continuing to develop partnerships with some of Milton Keynes most active community groups who will enable access to their 'sector networks' of followers, members and associates;
- ❑ More activity with existing active community networks and special interest groups and;
- ❑ Concentration upon reaching a wider demographic - such as younger people, young families and ethnic minorities including those deemed as 'seldom heard' stakeholders.


# Who's the Review spoken to so far?




# Healthcare Review

## The Joint Review

### 1 Evaluation Stage


Information gathering 

Case for change 

Public engagement 

Clinical engagement 

Models of care 

Sustainability and quality models 

Progress report 


### 2 Shaping MK Care

Listen to MK people 

Localise MK models 

Produce business case 

### 3 Consideration Phase

Consideration and engagement with patients, public and clinicians 

# Thank you for your time

If you have any further thoughts you can get contact the Review team by:

Email: [mkccg.review@nhs.net](mailto:mkccg.review@nhs.net)

Web: [shapingmkhealth.co.uk](http://shapingmkhealth.co.uk)